



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
AENOR

hereby certify that the organization

AVANZA EXTERNALIZACIÓN DE SERVICIOS, S.A.

CL JOSEFA VALCÁRCEL, 24.
28027 - MADRID

SEE ADDRESSES SPECIFIED IN ANNEX

for the following field of activities

Rendering of contact center services (integrated multichannel solutions, customer services, sales and marketing), and rendering of auxiliary services for companies by contracting human resources.

has implemented and maintains a

Quality Management System

which fulfills the requirements of the following standard

ISO 9001:2008

First issued on: 1999-08-01

Last issued: 2014-08-03

Validity date: 2017-08-03

Registration Number: ES-0896/1997



Michael Drechsel
President of IQNet

AENOR

Asociación Española de
Normalización y Certificación

AENOR

Avelino BRITO
Chief Executive Officer

IQNet Partners*:

AENOR Spain AFNOR Certification France AIB-Vinçotte International Belgium ANCE Mexico APCER Portugal CCC Cyprus
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AVANZA EXTERNALIZACIÓN DE SERVICIOS, S.A.

AVANZA EXTERNALIZACIÓN DE SERVICIOS, S.A.
CL SANTA LUCRECIA, 11.
28019 - MADRID

AV CORTES VALENCIANAS 17,
OFICINA Nº7 ENTRESUELO.
46015 - VALENCIA

CL JUANA DE VEGA, 10BIS
LOCAL 5 IZQ.
15003 - A CORUÑA

CL PARQUE EMPRESARIAL
CITYPARC, EDIFICIO LISBOA,
PLANTA 1.
08940 - CORNELLÁ DE
LLOBREGAT
(BARCELONA)

CL MONTERO CALVO, 12 1º.
47001 - VALLADOLID

CL COSO, 33 - PLANTA 3ª,
OFICINA Q.
50003 - ZARAGOZA

EDIFICIO CARTUJA - CL AMÉRICO
VESPUCCIO, 5, BLOQUE E, PLANTA 2º IZDA.
1ª, MÓDULO 6.
41092 - SEVILLA

CL REPUBLICA ARGENTINA, 25
36210 - VIGO
(A CORUÑA)

AV SEVERO OCHOA, 16-20 PARQUE
TECNOLÓGICO DE MÁLAGA.
29950 - CAMPANILLAS
(MALAGA)

AVANZA PORTUGAL, LDA
Ru JULIETA FERRO, 12 12º.
1600-049 LISBOA
Portugal

AVANZA COLOMBIA SAS
AUTOPISTA MEDELLÍN, KM 1,
CENTRO EMPRESARIAL LOS
ROBLES.
COTA(CUDINAMARCA)
Colombia

CL 34, Nº 8º-165 - EDIFICIO
CENTRAL TELEFÓNICA
GUABITO, PISO 1.
CALI
Colombia

AVANZA EXTERNALIZACIÓN DE SERVICIOS URUGUAY, S.A
CL VAZQUEZ, 1386.
11200 - (MONTEVIDEO)
Uruguay

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AVANZA PARAGUAY, S.A.
CL LUIS ALBERTO DE HERRERA E/
ITURBE Y YEGROS.
(ASUNCIÓN)
Paraguay

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