



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
AENOR
hereby certify that the organization

UNITONO SERVICIOS EXTERNALIZADOS, S.A.

CL SANTA LUCRECIA, 11
28019 - MADRID
España

SEE ADDRESSES SPECIFIED IN ANNEX

for the following field of activities

Telemarketing activities.

has implemented and maintains a

Quality Management System

which fulfills the requirements of the following standard

ISO 9001:2008

Issued on: 1999-12-29

Renewed on: 2011-08-03

Validity date: 2014-08-03

Registration Number: ES-1456/1999



Michael Drechsel
President of IQNet

AENOR Asociación Española de
Normalización y Certificación
Ramón NAZ
General Manager of AENOR

AENOR

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